



West Central Wisconsin Community Action Agency, Inc.
Serving Barron, Chippewa, Dunn, Pepin, Pierce, Polk, and St. Croix Counties

Congressional District 7
January 1, 2018 to December 31, 2018
Total Individuals Served: 5,514
Total Households Served: 2,857

Adult Education Programs

- **Literacy** – provides assistance to Adult clients to improve literacy skills for personal, educational or job-related goals. Volunteers are recruited and trained to tutor adult literacy clients to help them achieve their goals. West CAP Literacy Program works with other community organizations to collaborate for Literacy Advocacy and Awareness and works to support educational programming for underserved adults in Pierce, Polk, and St. Croix counties.
- **Skills Enhancement** – financial assistance for low-wage workers enrolling in short-term training to increase job skills and benefits. Career planning, job search skills, and case management are given to clients to help them successfully complete their educational programs and get a job that provides a self-sufficient income.

Total Individuals Served: 263

Total Households Served: 78

Community Housing Development

CHDO provides development and asset management of affordable housing units throughout the West CAP service area. Through partnerships with private for-profit businesses and non-profit groups West CAP has developed, acquired or renovated 512 units of housing across our service territory and outside our service area in Phillips, Wisconsin and Oskaloosa, Iowa. West CAP provides property management services to over 300 units of housing.

Total Individuals Served: 289

Total Households Served: 147

Energy Assistance

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs, and energy crisis situations. Utility payments are made directly from the State of WI to vendors or customers. West CAP administers the program for St. Croix and Pepin counties.

Total Individuals Served: 1,582

Total Households Served: 734

Food Access and Resources Program

The Food Access and Resources addresses the issue of food security and support for local food production in our communities through a variety of programs.

- **The Emergency Food Assistance Program** – staff support and food distribution assistance to 28 community-based food pantries, 5 shelters and 1 soup kitchen in west central Wisconsin, including West CAP's food pantry in Boyceville.
- **Senior Farmers Market Vouchers** – vouchers for low-income senior households to utilize at certified farmers markets and roadside stands.
- **Commodity Supplemental Food Program** – packages of nutritious foods available to income qualified senior households.
- **Backpack Program** – weekend backpacks of food for low-income students in the Glenwood City and Boyceville school districts.
- **Menomonie Farmer's Market** – management and coordination of the farmer's market.

Total Individuals Served: 1,483

Total Households Served: 1,063

Homeless Intervention Programs

Homeless Intervention Programs help low-income families and individuals achieve housing stability through a combination of rental assistance, case management, and connection to community resources. Housing Assistance staff members work to match individuals and families with programs that meet their needs. These programs include:

- **Rapid Re-Housing** – Medium-term rental assistance and supportive services designed to quickly move households from homelessness to permanent housing.
- **Tenant-Based Rental Assistance** – Medium-term rental assistance and supportive services for households experiencing homelessness as well as those at-risk of homelessness.
- **Permanent Supportive Housing** – Long-term housing designed for chronically homeless individuals and families. Intensive support is provided to assist individuals who have a mental illness or substance use disorder in achieving housing stability.
- **Housing Choice Vouchers** – Assistance with rental costs in Dunn, St. Croix, Pierce, and Polk counties through HUD Section 8 vouchers.

Total Individuals Served: 643

Total Households Served: 299

JumpStart Transportation

JumpStart helps low income families solve their essential job and family transportation needs by assisting in the purchase of good quality, fuel-efficient cars. At this time, West CAP is operating this as a very small foundation-funded demonstration program able to assist only a limited number of households each year. JumpStart assistance includes:

- Finding the right car at a reduced price
- Obtaining financing from a local lending institution
- Establishing a fund to cover major repair expenses
- Preventative maintenance and safety training

Total Individuals Served: 14

Total Households Served: 6

Weatherization

Weatherization offers a range of service including air sealing, insulation, appliance efficiency upgrades (heating system, domestic hot water, and refrigerator/freezers), and minor repairs. Each dwelling receives a technical assessment to evaluate the overall condition and energy efficiency of the home. The program also provides emergency repairs/replacements for inoperative heating systems.

Total Individuals Served: 1,126

Total Households Served: 503

Community Initiatives

Back to School – school supplies for low-income families in Dunn County school districts and the Glenwood City school district.

Total Individuals Served: 35

Total Households Served: 8

Holiday Gift Program – holiday gift program for Glenwood City, Boyceville and Spring Valley school districts.

Total Individuals Served: 68

Total Households Served: 15