HOW FAR HAVE WE COME?

WI BOS – Board of Directors

August 2013

THEN AND NOW

- **NOFA FY2011**
  - Before HEARTH Act
  - Before the world of tiers and ranking
  - Before the sequestration
- **NOFA FY2012**
  - Before incorporation as a 501c3
  - Before we looked at Quarterly APRs
  - Before implementation of the COC Interim Rule
- **NOFA FY2013**
  - We have a Project Scoring Tool.
  - We have tracked progress toward meeting COC Interim Rule.
  - We have a standardized homeless verification form.
  - We are working towards a coordinated/centralized intake.

- The Biggest Change is . . .
- The Biggest Improvement is . . .
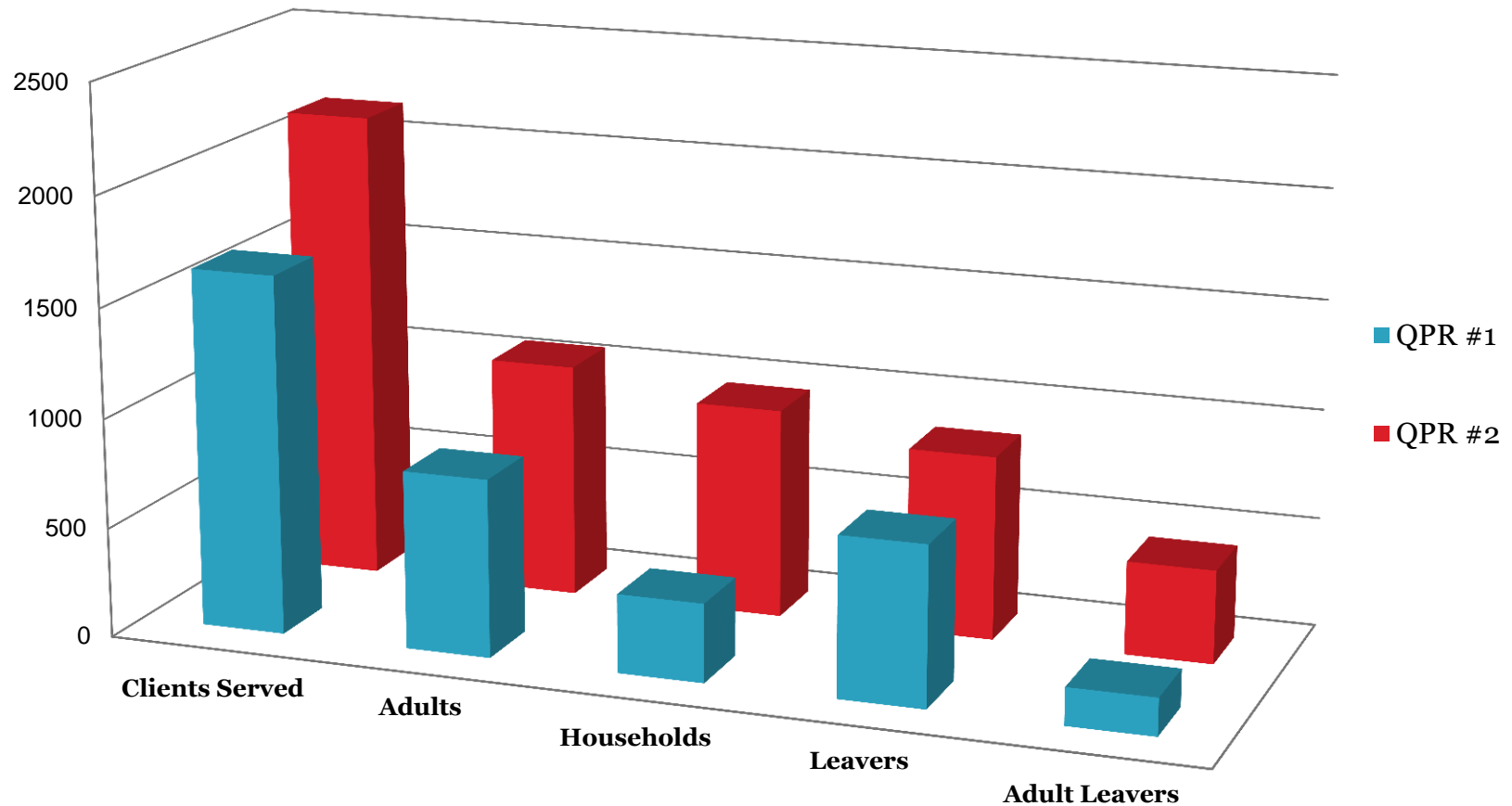
Data Completeness

UDE	NOFA FY 2011		NOFA FY2012		NOFA FY2013	*as of 8/13/13
	Missing	DK/R	Missing	DK/R	Missing	DK/R
Name	0%	18%	0%	0%	0.48%	0%
SSN	2%	0%	0%	13%	0.01%	7.60%
DOB	1%	1%	8%	1%	0.81%	0.09%
Ethnicity	3%	1%	15%	1%	0.92%	0.15%
Race	1%	0%	13%	16%	1.83%	0.04%
Gender	1%	3%	8%	0%	0.77%	0.69%
Veteran	3%	0%	12%	14%	0.28%	0.69%
Disability	5%	1%	13%	16%	0.31%	1.00%
Res.	3%	3%	10%	1%	0.69%	0.24%
Zip Code	6%	0%	11%	1%	0.69%	0.38%
Housing	n/a	n/a	36%	1%	1.51%	0.24%
Dest.	n/a	n/a	0%	0%	n/a	n/a

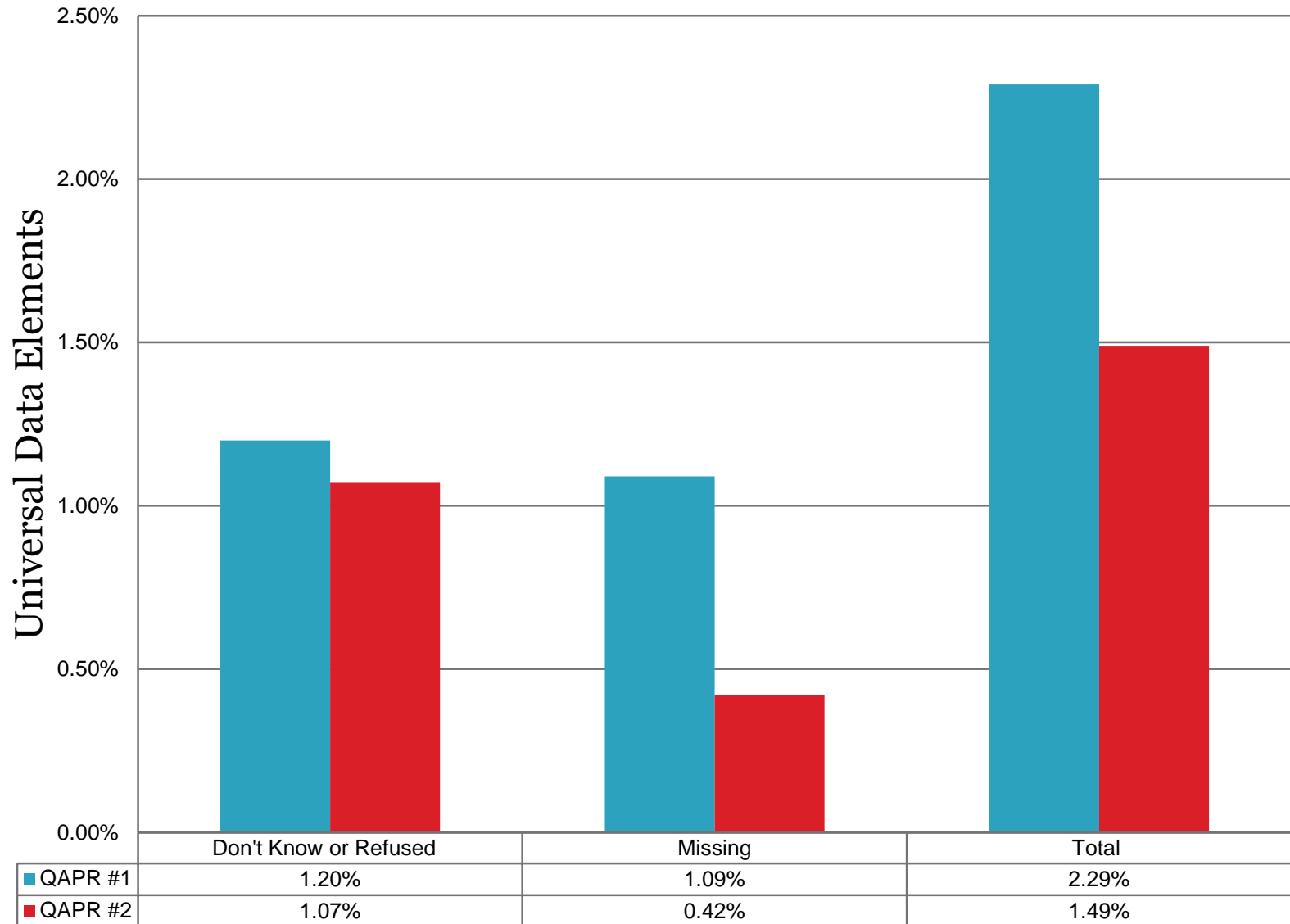# WHAT HAVE WE LEARNED FROM THE QUARTERLY APR DATA?

- By looking at projects during the same time period, we can:
  - Identify patterns, common mistakes
  - Identify struggling projects
  - Evaluate outcomes
  - Better prepare for the NOFA FY2013

- Key areas include:
  - Clients served
  - Data Completeness
  - Residence Night Before They Entered the Program
  - Monthly Income
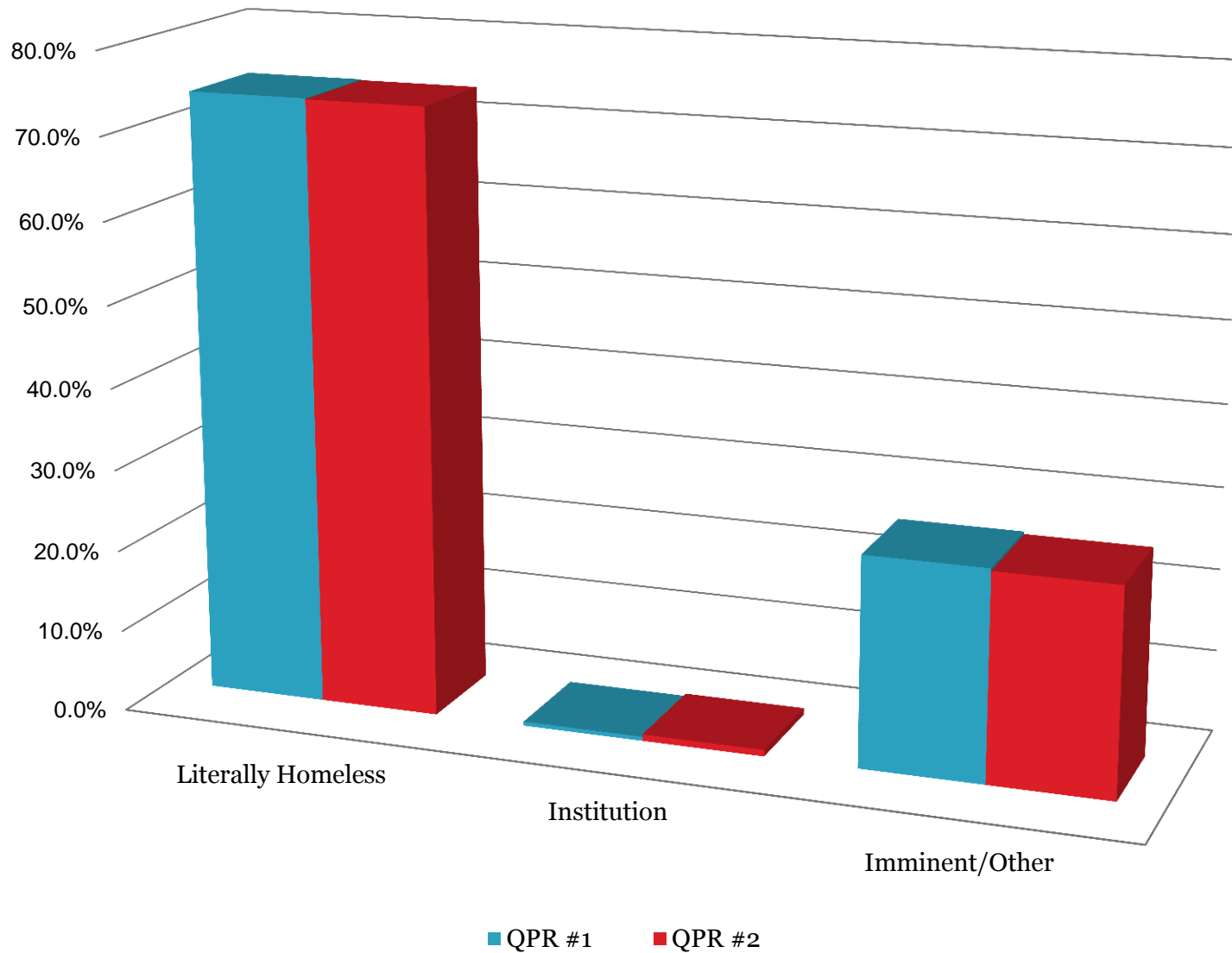 - Non-Cash Benefits
  - HUD Performance Measures

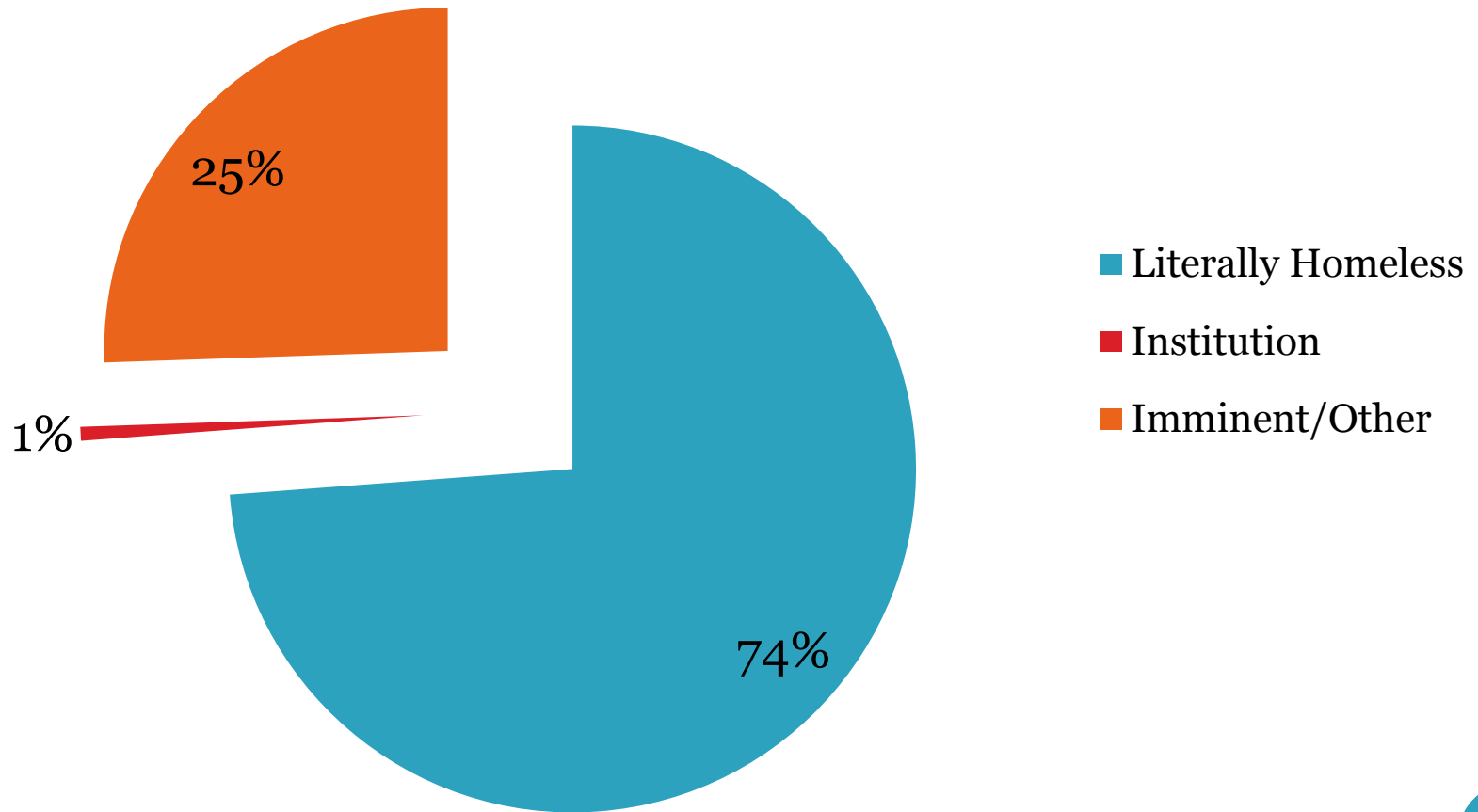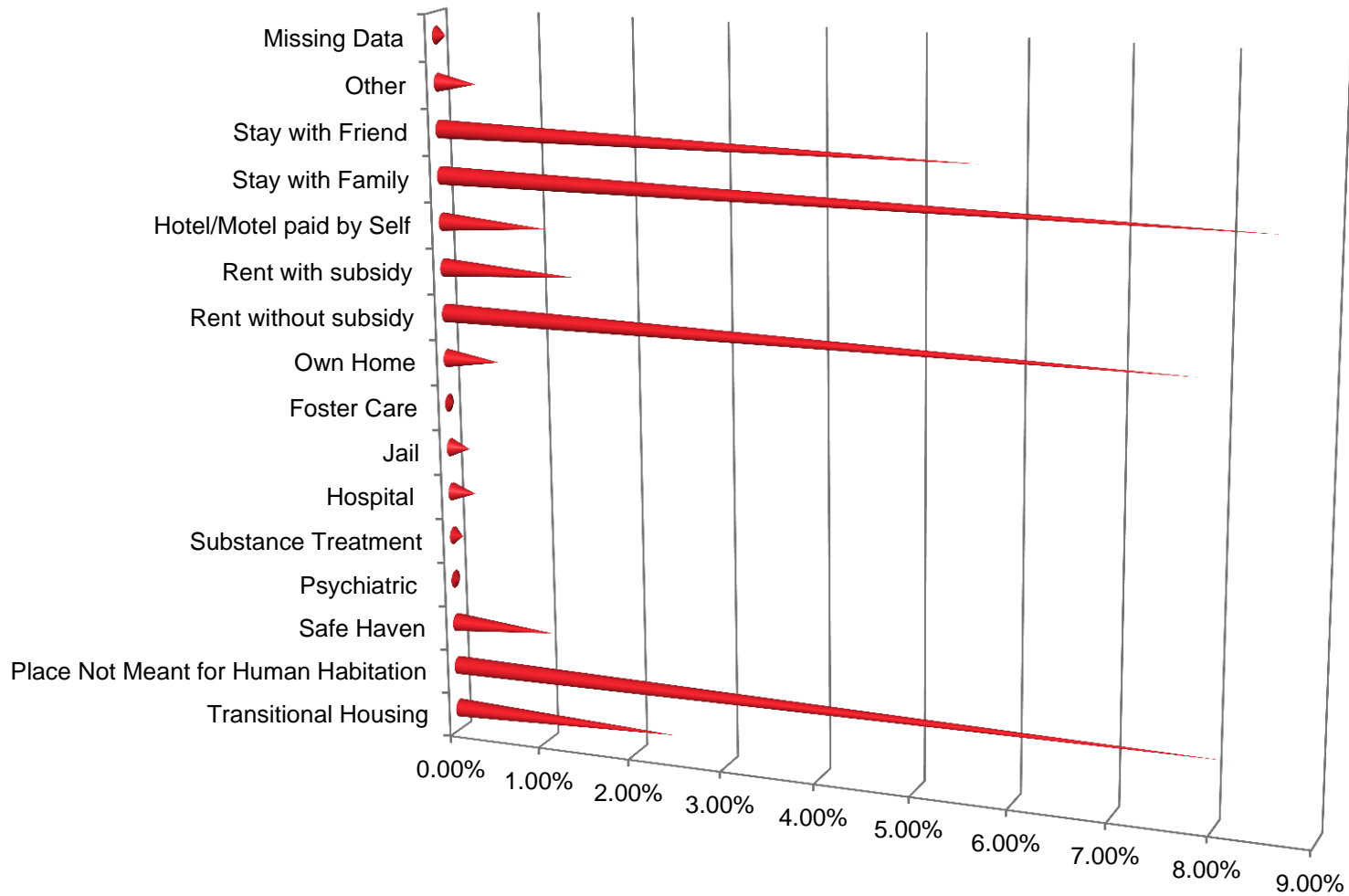# Clients Served

Data Completeness

Chart: Data Completeness — Universal Data Elements

	Don't Know or Refused	Missing	Total
QAPR #1	1.20%	1.09%	2.29%
QAPR #2	1.07%	0.42%	1.49%

Residence the Night Before

Where do clients spend the night before the program?

- Literally Homeless
- Institution
- Imminent/Other

25%

1%

74%

BESIDES THE 62% FROM SHELTER, WHERE ELSE DO PEOPLE STAY THE NIGHT BEFORE?

Income – Adult Leavers

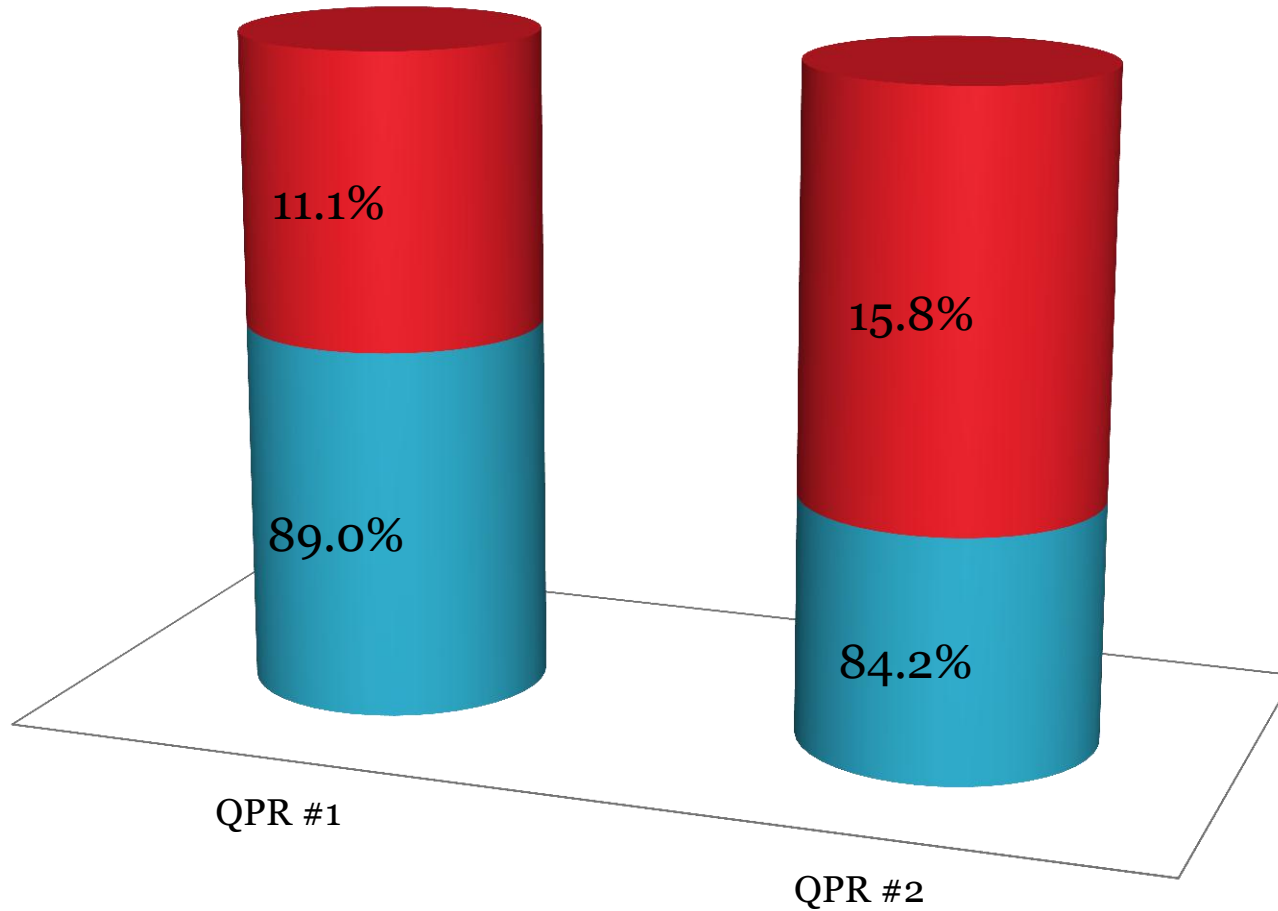■ Earned Income   ■ Some Type of Income   ■ No Income

25.6%

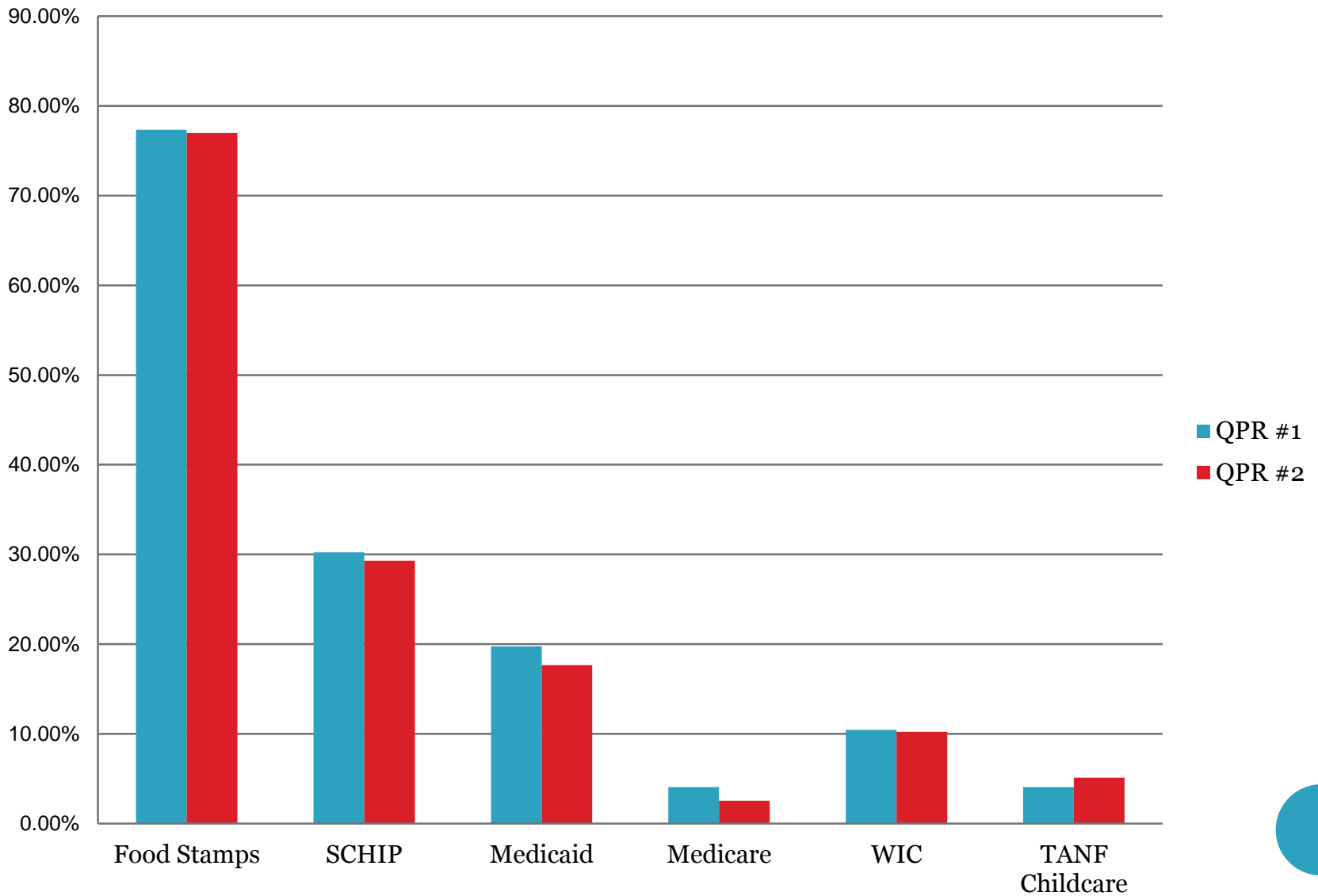74.4%

40.1%

QPR #1

32.0%

68.0%

39.7%

QPR #2
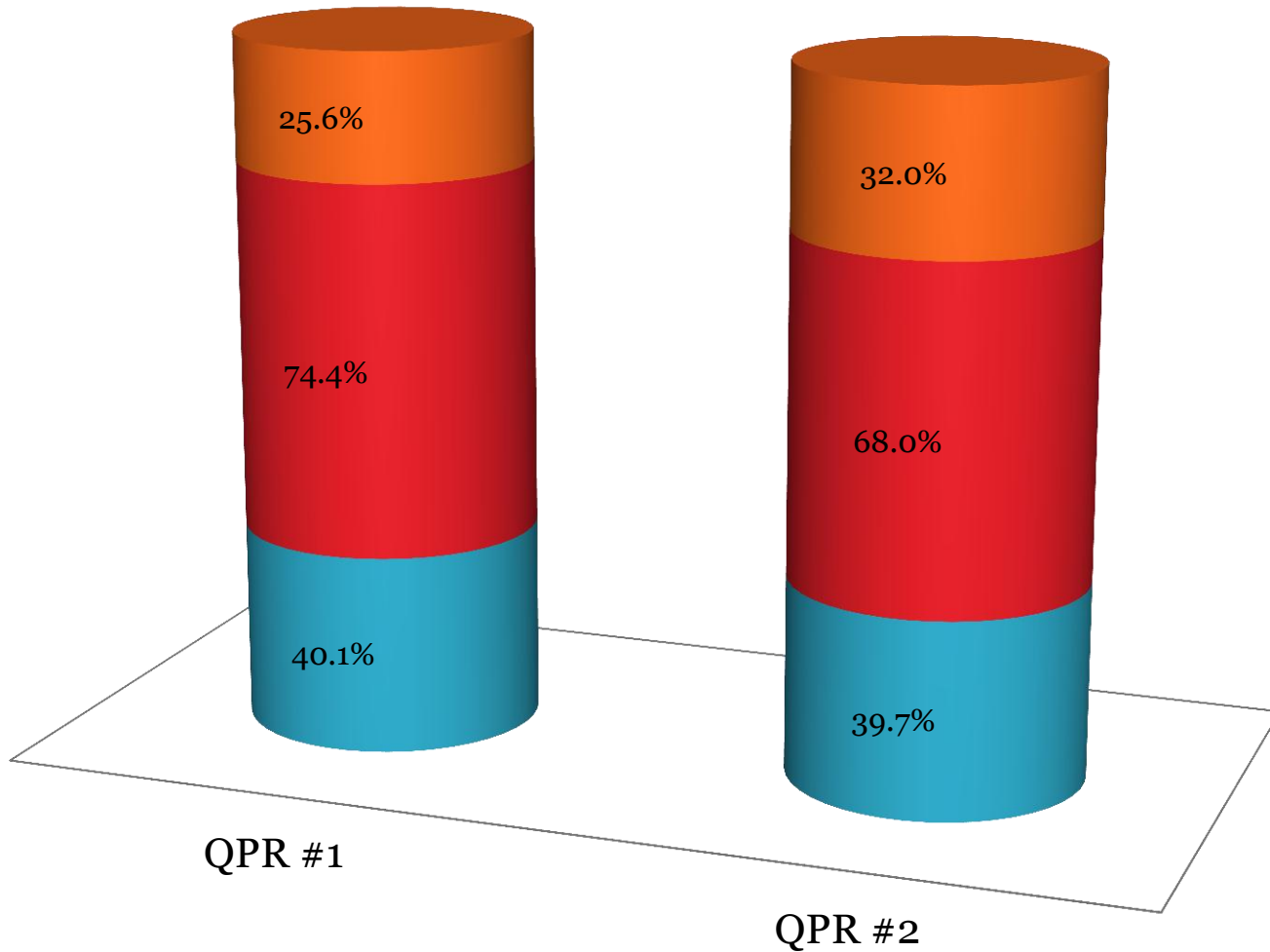
Types of Income
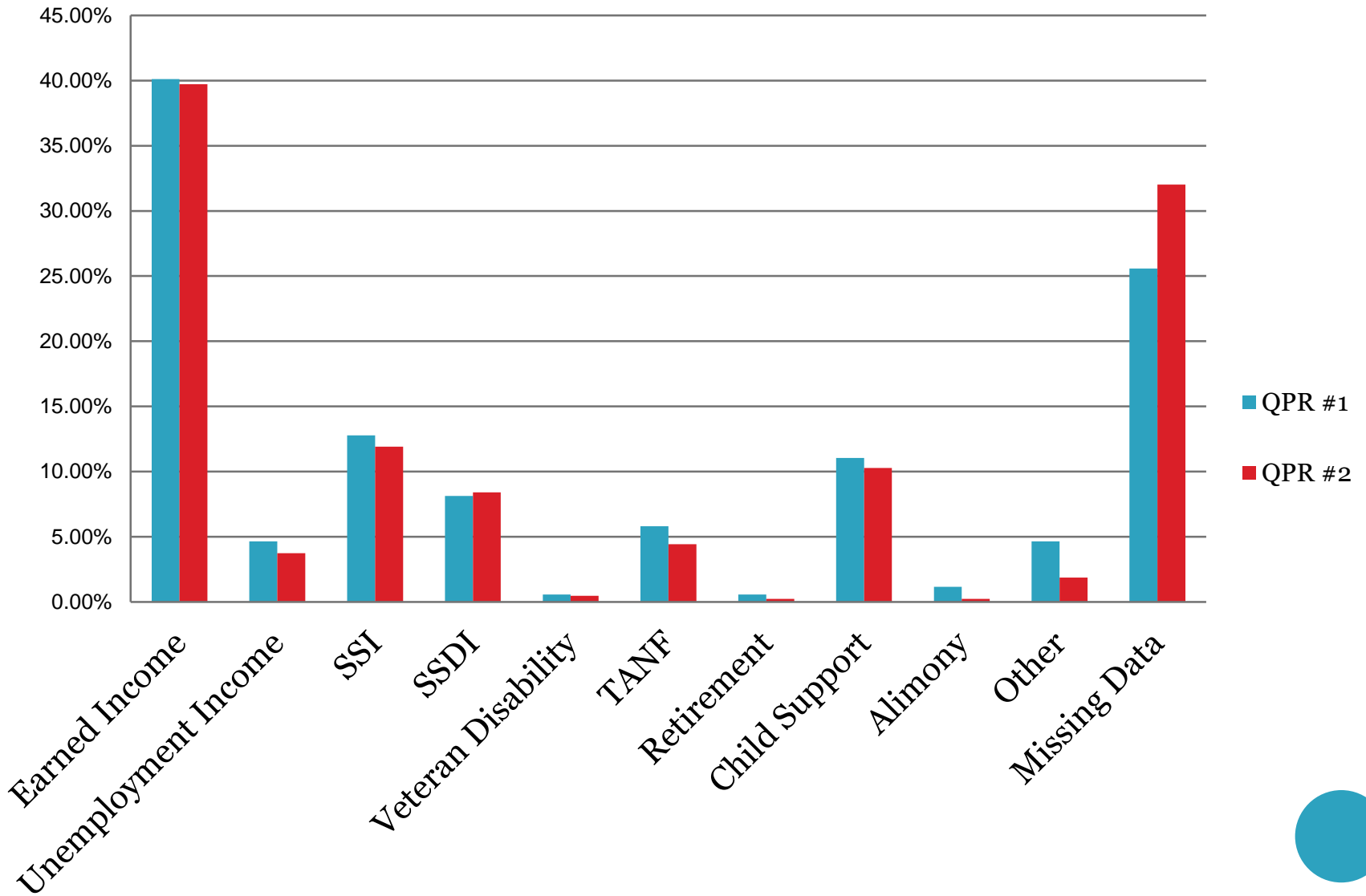
Mainstream Benefits

Has Benefits ■ No Benefits ■

11.1%

89.0%

15.8%

84.2%

QPR #1

QPR #2
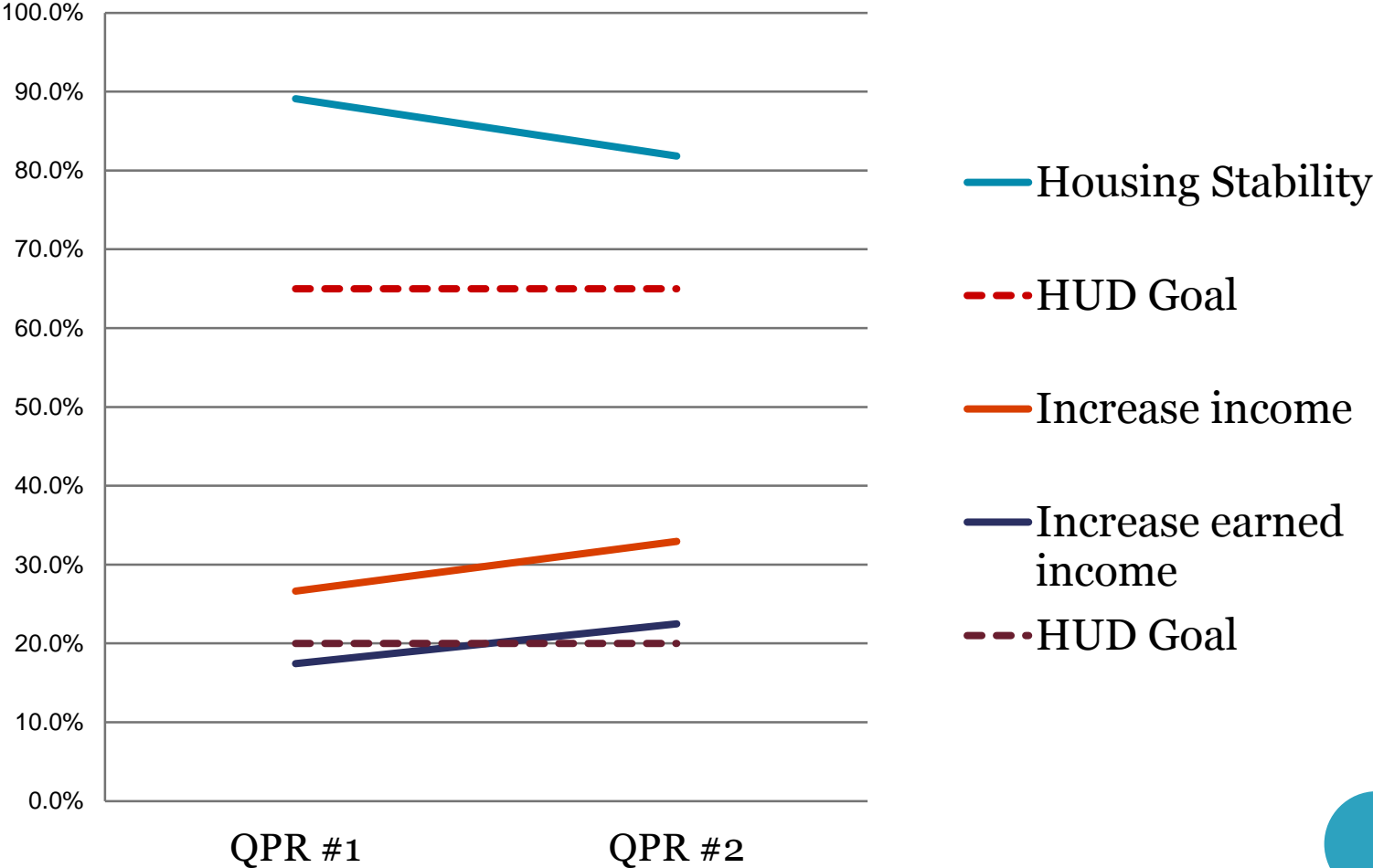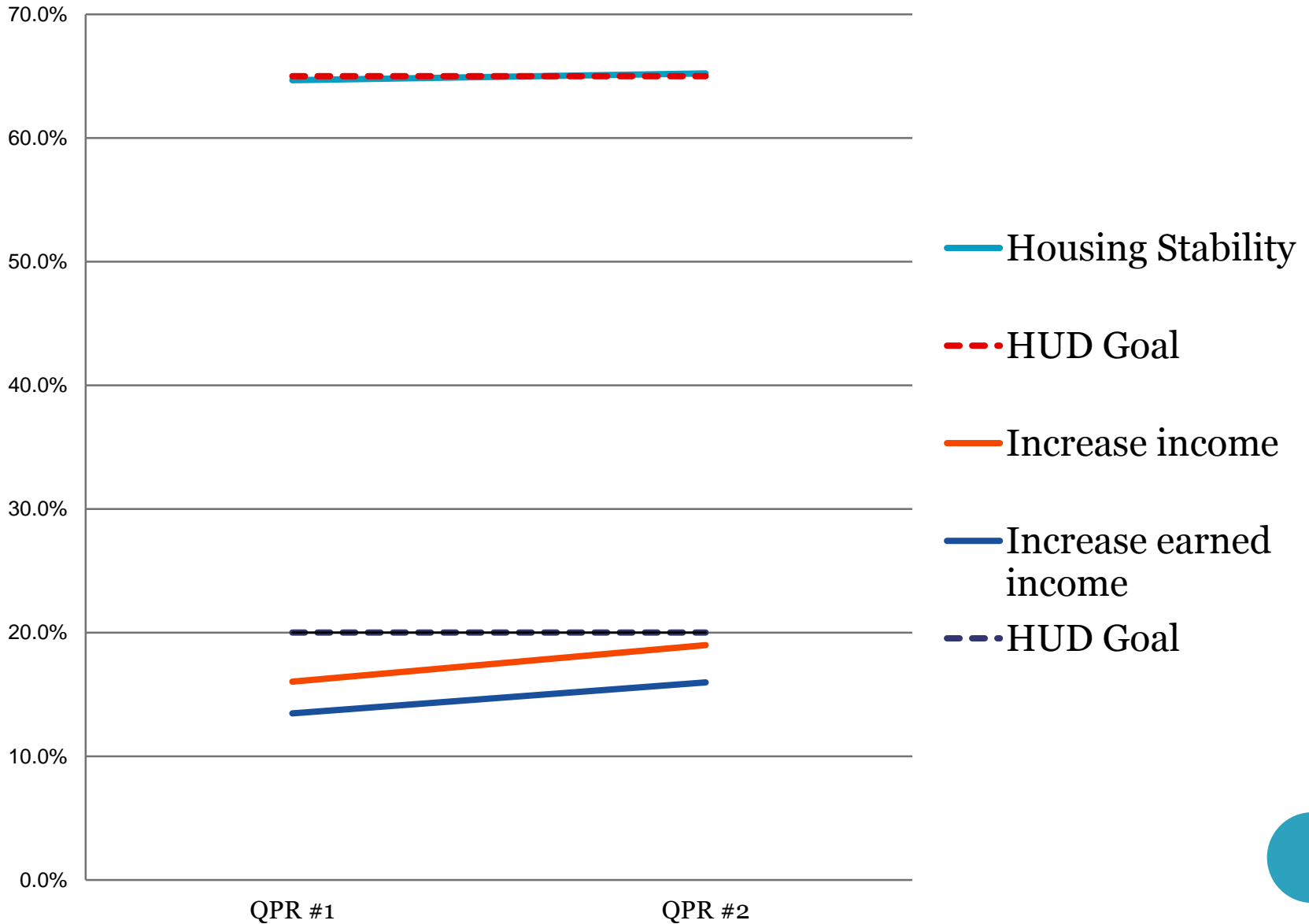
Types of Benefits
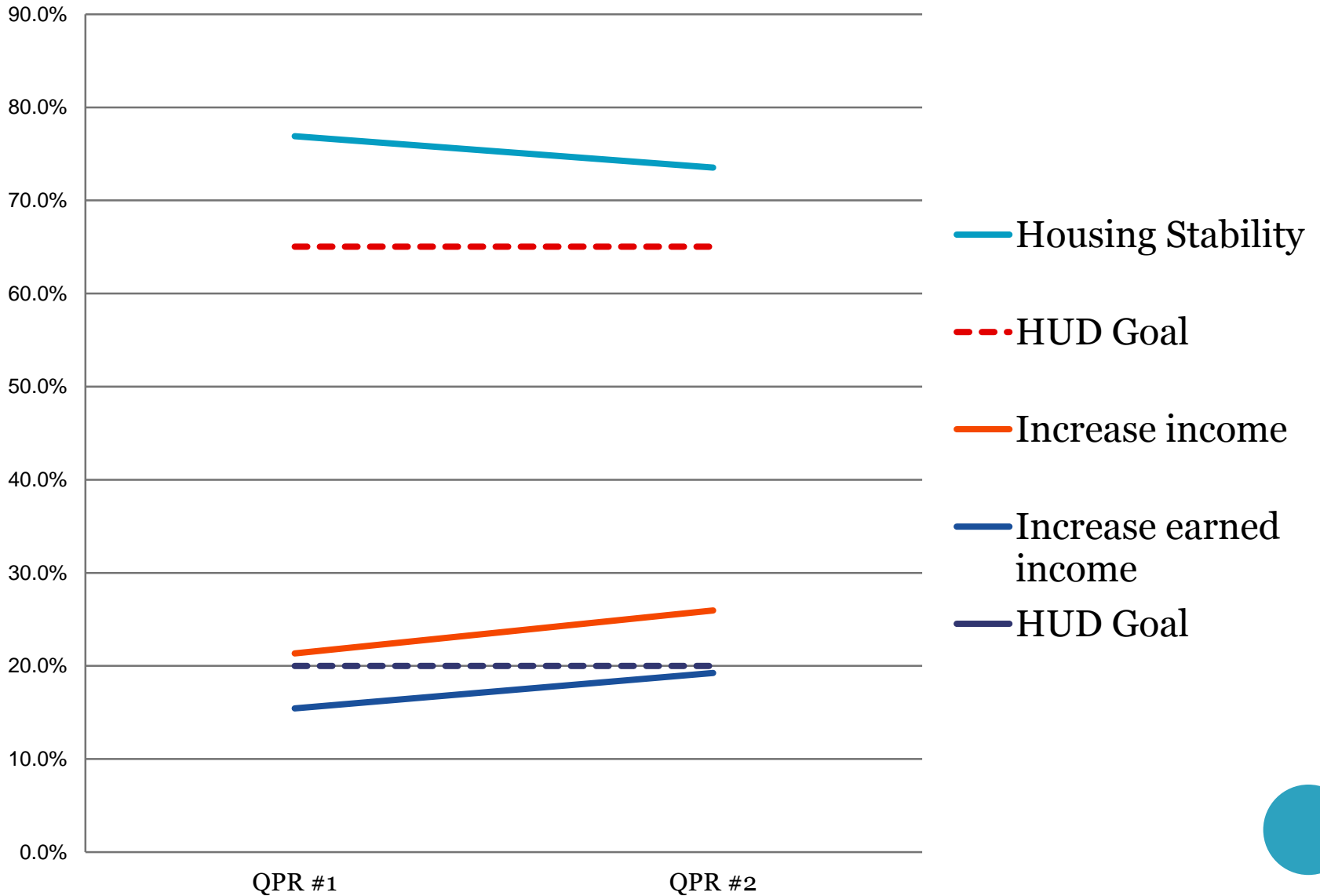
Transitional Housing Performance Measures

SSO Performance Measures

TH + SSO Performance Measures

Permanent Supportive Housing Performance Measures